

The latest news on what's powering our neighborhoods



Save money with energy efficiency upgrades

There are two ways you can upgrade:

1. Look for PSE teams in bright yellow at local community events and retail stores handing out Golden Upgrade tickets redeemable for prizes including lighting and gift cards!
2. Take advantage of special offers on qualifying energy-efficient products at participating retailers:
 - Select LEDs from GE for \$1.99 at participating Target stores through Oct. 3
 - Up to \$10 off WaterSense® labeled showerheads at participating retailers
 - \$50 rebate on qualifying clothes washers and refrigerators

For more about special offers and Upgrades events near you, visit pse.com/upgradenow.



AVAILABLE AT



TARGET®

You may qualify for assistance

Depending on income and household size, you may be eligible for free energy-efficient improvements to your house, apartment or manufactured home, as well as payment assistance with your heating bill. A lower-income recipient can receive up to \$1,000 in credits from the Low Income Home Energy Assistance Program (LIHEAP) and another \$1,000 in credits from PSE's Home Energy Lifeline Program (HELP). For additional information, call toll-free 1-866-223-5425.

371 people are really sorry they didn't call 811 before digging

Last year, 371 people who neglected to call 811 dug in to PSE's underground natural gas and electric lines. As a result, they delayed their projects and got stuck with bills — sometimes in the thousands of dollars — to repair the damage. And they risked injury to themselves. So don't take a chance. Always call 811 two full business days before you dig so utilities can be located. It's a free service that can save you thousands.

washington811.com



You have our guarantee

We are committed to keeping scheduled appointments and to restoring power outages as soon as we can. If we don't keep an appointment or if electric service is out for 120 consecutive hours or longer, subject to certain conditions, we'll credit your account \$50.

pse.com/guarantees

PSE employee Andrew Bisbee



Safety and energy tip: Set water heater to 120 degrees

Washington state law recommends that residential water heaters be set no higher than 120 degrees Fahrenheit, or on the low setting. This will prevent scalding accidents and save energy.

pse.com/waystosave