THE VOICE OF PSE



The latest news on what's powering our neighborhoods



Look for our safety message in your local theater

We're advertising an important safety message in your local movie theater. A gas line may have inadvertently been installed in the sewer or septic line exiting your home. Called a "cross bore," this can be a hazard if the sewer is blocked and a cutting tool is used to clear the blockage. The tool could break the gas line, allowing gas to enter your home.

If you experience a blocked sewer or septic line outside the walls of your home, call us at **1-888-225-5773** an hour before attempting to clear the line. At no cost, we will immediately dispatch a technician to meet you or your plumber to locate the lines and ensure the sewer is safe to clear.

pse.com/sewersafety





We're sponsoring this safety ad in movie theaters. See it at pse.com/moviead_1.





Keep tabs on the temp

Smart thermostats are the latest technology to help you manage your home heating energy consumption. Programmable and easy to use, a smart thermostat will adjust to your schedule and lets you remotely control your home's heating, even when you're away.

In addition to Nest and Honeywell, we now offer rebates on smart thermostats from Ecobee, Trane and American Standard. They're all eligible for the same \$75 rebate from PSE.

pse.com/thermostat

Gift of warmth

During the holiday season, consider donating to The Salvation Army Warm Home Fund, which provides short-term, emergency bill payment assistance to PSE customers facing financial difficulties. To donate to the Warm Home Fund, include a little extra in your next PSE bill payment and specify the donation amount. Thank you for caring.

Natural gas bills at 2004 levels

New natural gas rates, effective Nov. 1, add 15 cents to the average monthly residential bill, bringing it to \$71.61, the same level as in 2004. New rates reflect changes in the price of natural gas supplies, and recover the costs of replacing aging pipelines to improve safety.