

The latest news on what's powering our neighborhoods

## Looking for ways to save? Get started with energy efficiency

Sign up for a myPSE account and visit the Energy Center to access tips and tools to improve the efficiency of your home. Learn how your energy use compares to others in your neighborhood, take a home assessment survey to see what uses the most energy in your home and make a plan for reducing your energy use.

[pse.com/mypse](http://pse.com/mypse)



## Free home energy assessment

Take the next step in making your home more efficient by scheduling a free home energy assessment. A certified member of our Energy Assessment team will perform an in-home evaluation of how your home uses energy and what you can do to start saving now.

[pse.com/hea](http://pse.com/hea)



## PSE partners with 11 environmental groups

Powerful Partnerships, our new program supporting non-profits across our service area officially launches on Earth Day. We've selected 11 partner organizations focused on environmental preservation to support in 2017 with a total of \$100,000. We believe in the power of community and together we'll develop a variety of events, campaigns and volunteer days focused on energy efficiency and gas and electric safety to benefit the non-profits, our shared membership and customer base.

[pse.com/powerfulpartners](http://pse.com/powerfulpartners)

## Blocked sewer? Call PSE

If you experience a sewer blockage outside the walls of your house, it could be a "cross bore." A natural gas line may have inadvertently been installed in the sewer or septic line exiting your home, causing a blockage. This can be a hazard if the blockage is cleared with a cutting tool, which could break the gas line, allowing gas to enter your home, which is dangerous.

This can happen even to homes not served by natural gas. Don't take a chance. Before you or your plumber attempt to clear an exterior blockage, call PSE at **1-888-225-5773**. At no cost, we'll immediately dispatch a technician to meet you or your plumber to locate the lines and ensure the sewer is safe to clear.

[pse.com/sewersafety](http://pse.com/sewersafety)



## Customer service guaranteed

We stand behind our service to you. We'll credit your bill if we fail to meet our service guarantees.

- Appointment service guarantee
- 24-hour power outage restoration guarantee
- 120-hour power outage restoration guarantee

Qualifications apply.

[pse.com/guarantees](http://pse.com/guarantees)

## We're here to help

If you're having difficulty paying your PSE bill, consider setting up payment arrangements for smaller, multiple payments over time. Sign in to your myPSE account or contact us. Also, depending on income and household size, you may be eligible to receive up to \$1,000 in LIHEAP (Low Income Home Energy Assistance Program) credits and another \$1,000 in credits from PSE's HELP (Home Energy Lifeline Program).

Contact your local energy-assistance agency at **1-866-223-5425**.