

The latest news on what's powering our neighborhoods

Get ready for the end of daylight saving time



With darker days ahead, brighten your home and work spaces with select Philips LEDs for as low as 99 cents per bulb, available only at participating The Home Depot stores:

- A-lamp Soft White LED 4-pack for \$3.96
- A-lamp Daylight LED 4-pack for \$3.96
- Recessed can LED 3-pack for \$2.97
- Flood light LED 2-pack for \$7.97

Offers good from Oct. 6 to Nov. 30, 2018. For a list of participating stores, visit pse.com/savenow.

For PSE electric customers only. Discounts taken at register. Purchase quantity limit 14 bulbs.



How do you keep a gas system safe? “Sniff” for risks!

Every day, technicians venture out across our service area to inspect our nearly 26,000 miles of natural gas pipeline. Carrying sensitive sniffers, these techs walk over gas mains in the street and service lines that extend to your house. They check for leaks and inspect the general condition of above-ground facilities, such as meters. Our service partner, Hydromax USA, is conducting this work. You may see these employees in specially equipped white vans bearing both the Hydromax USA and PSE logos.

pse.com/gasinspection

Customer service guaranteed

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We’ll credit your bill if we fail to meet our service guarantees.

- Appointment service guarantee
- 24-consecutive-hour non-major storm power outage restoration guarantee
- 120-consecutive-hour power outage restoration guarantee

Conditions apply. More at pse.com/guarantees.

Electric energy efficiency report card

Your efforts in saving electricity in 2016–17 have helped save you money while also delaying the need to purchase new power resources or constructing new electric generating facilities—making Puget Sound Energy customers leaders in energy efficiency. Every other year, we evaluate how effectively we do our part to encourage you to save energy.

We match the amount of energy saved against a set biennial target. During the last two years, your efforts helped to exceed the target by 5 percent. Thank you. Here are the results:

Key measurement	Target	2016–17 performance	Achieved
Electricity savings	605,194,000 kilowatt hours (kWh)	633,155,000 kWh saved—equivalent to serving more than 57,000 average residential homes in one year.	✓

If PSE missed the 2016-2017 electric conservation target by approximately 2.8% (or 17 million kWh), PSE could have incurred a penalty of up to \$1 million.