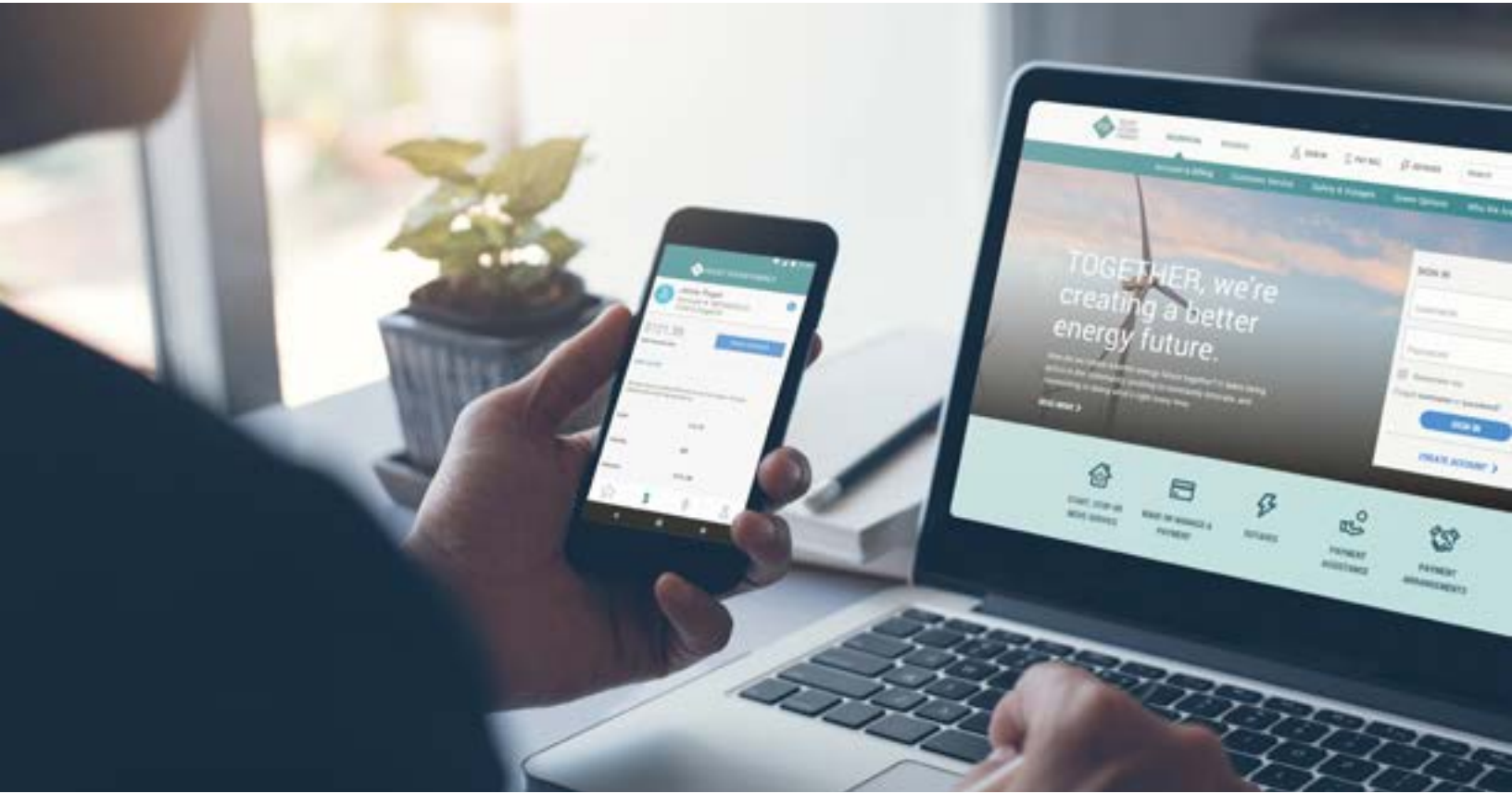


The latest news on what's powering our neighborhoods



Do you have a PSE digital account?

If you haven't created your PSE digital account yet, you should. It's better than ever! We've added new features and functionality to improve your online experience. We've expanded your bill payment options, built a comprehensive energy usage dashboard where you can compare your energy usage against your neighbors, and added more functionality to the outage map so you'll always have the most up to date information should you experience a power outage.

We're not done. In the months ahead, we'll continue to bring you more useful features to make your digital account even better. You can look forward to seeing additional bill payment options, more self-service tools to make managing your energy more convenient, continued outage map improvements to help should your power go out, and streamlined ways to get customer support should you need to connect with us.

Create your digital account today at pse.com.

Have PSE at your fingertips. Visit pse.com/app to download the myPSE app today.





We're acting now to prevent storm-related outages

We know that outages are inconvenient, especially in the cold of winter. So we spend our summers strengthening our electric system against storm-caused outages. We trim away trees that could fall into the lines and install electric cable that is specially designed to resist outages caused by branches. We're also investing in new technology and communications to keep you as informed as possible. We are dedicated to the communities we serve, to keep you safe and warm. Find out how to be prepared at pse.com/pages/storm.

We troubleshoot furnace problems

Before cooler weather sets in, now is a good time to make sure your heating equipment is operating safely. If you think your natural gas furnace, water heater or other appliances are not operating safely or properly, please call us at **1-888-225-5773** to schedule a PSE natural gas service technician for a free visit to diagnose the problem. Depending on the diagnosis, the technician can perform minor repairs for a charge.

Can I plant around the green box?

You may have seen one of our green metal cabinets in your yard or along a street, but do you know what they are? Inside them are transformers that convert high voltage electricity to levels suitable for your home or business. For safe and reliable operation, keep shrubs at least five feet away. Don't cover, dig beside, enter or insert anything into these pad-mounted transformers. Call PSE if you see a damaged or an opened cabinet and please tell children not to play on or near them.