

Monthly promotions

May 2024 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



We're expanding access to EV charging

PSE is bringing electric vehicle charging to where you live, work and visit. With our network of seven Up & Go Electric public charging stations – located in Lacey, Bellingham, Kent, Olympia, Sumner, Anacortes and Bremerton – we're making sure all EV drivers, not just PSE customers, have access to fast, reliable EV charging to get where they need to go.

But, that's just the start. With our expanded Up & Go Electric for Public program, we're offering incentives to businesses, communities and organizations to install public charging stations. These incentives can cover up to 100% of the costs to install, maintain and operate EV charging for public use.

Learn more at pse.com/publicstation



Learn about Public Safety Power Shutoffs

PSE's Wildfire Mitigation and Response Program works year-round to prepare for and help prevent wildfires in our service area. As we approach this year's wildfire season, we want you to be prepared, too!

This month, PSE will host a series of open houses in communities with higher wildfire risk. You can also visit our self-paced online open house. It's a chance to learn about PSE's wildfire program and how you can prepare if there's a Public Safety Power Shutoff (PSPS). During high-risk weather conditions, PSE may temporarily shut off power in some areas to help prevent wildfires. PSPS is a tool of last resort to keep you and your community safe.

To learn more visit pse.com/wildfire



Blocked sewer? Call PSE, or ask your plumber to call

If your sewer is blocked beyond the walls of your house, call PSE when your plumber is on their way to clear it. Or have your plumber call. Some natural gas lines have inadvertently been installed through sewer and septic lines. Clearing the pipes with a cutting tool could break the gas line, allowing gas into your house and creating a dangerous situation. PSE will meet your plumber on-site – for free – and ensure the sewer or septic line is safe to clear.

Learn more at pse.com/sewersafety

Customer service guaranteed

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.

- Appointment service guarantee
- 24-consecutive-hour non-major storm power outage restoration guarantee
- 120-consecutive-hour power outage restoration guarantee.

Conditions apply. More at pse.com/guarantees



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This envelope is recyclable.

May 2024 bill print messages

Summary page

We're here to help

If you're having difficulty paying your PSE bill, consider setting up payment arrangements for smaller, multiple payments over time. Sign in to your account or contact us.

pse.com/paymentarrangement

Transmission Peak Message

This past month's transmission system peak occurred on April 17 at hour ending 0800.

May 1st Price Change – Electric and Gas Customers

Your bill reflects changes in rates that went into effect on May 1, 2024.

Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2024

Amount due: \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

[GREEN ENERGY OPTIONS](#)

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pse.com

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