



## SPRING — The season of renewal... and a reminder to think and be green

This time of year, with spring, Earth Day and Arbor Day celebrations around the corner, it is a good time to think about what it means to be green and to do something about it. At Puget Sound Energy, our customers and employees take environmental responsibility seriously and set a strong regional example. Here are some details:

### Customers are buying and producing their own green power

- ◆ More than 20,000 PSE customers from Bellingham to Olympia have signed up to purchase 100 percent green power, which supports the development of additional renewable energy resources in the Pacific Northwest. For as little as \$4 per month, you can support the purchase of 320 kwh of renewable electricity. Electricity generated by Green Power-supported renewable resources is delivered to the Northwest power supply grid, increasing the ratio of renewable energy in the Northwest power pool. Since 2002, PSE's Green Power Program, identified as one of the top 10 in the country by the National Renewable Energy Laboratory, has offered customers the option to voluntarily support renewable energy.



### Have a question? Ask Andy!

Do you have a question about climate change, energy efficiency, renewable energy or local weather? Meteorologist Andy Wappler is now part of the

Puget Sound Energy team, and is ready with tips on how you and your family can make smart energy choices. Just e-mail him at [AskAndy@PSE.com](mailto:AskAndy@PSE.com), and look for the answer at PSE.com.



Source: Port Townsend solar installation company

- ◆ Nearly 250 PSE customers throughout Western Washington are generating their own green power — by producing solar power, as well as wind, hydroelectricity and using dairy anaerobic digester systems and other resources right from their very own roofs and backyards.
- ◆ Thanks to PSE and the Bonneville Environmental Foundation, more schools in PSE's service area are installing solar photovoltaic systems. These schools' systems increase visibility of renewable energy generating technology and demand for renewable energy resources.

### Please call before you dig

If your spring projects include building a fence, planting a tree or installing a sprinkler system, it's important to have all utilities marked before doing any digging at depths of 12 inches or more. That's the law. Dial 811 —



Know what's below.  
Call before you dig.

"Call Before You Dig" — at least two working days in advance of any excavation. This is required even when working in your own yard. A utilities location technician will come to your address to mark where underground utilities are located so you can work safely around them.

Be careful when digging, because a scratch, dent or gouge to a natural gas pipe could become a safety concern. If you're aware of possible damage to natural gas pipes or to electric systems, or if you smell the odor of natural gas, take these steps:

- Quickly move to a safe location
- Call 911 after you're at a safe distance
- Report it to Puget Sound Energy at 1-888-225-5773

Puget Sound Energy 1-888-225-5773 • PSE.com • Go paperless. Manage your account and pay online.



PUGET SOUND ENERGY

The Energy To Do Great Things

## Fluorescent light disposal just got easier

Switching from traditional light bulbs to compact fluorescent lights (CFLs) is an effective way to save energy. As we encourage the use of CFLs, we want to help you dispose of them properly to protect the environment. PSE has set up drop-off locations in Bellevue, Bellingham, Tacoma, Olympia, Port Townsend, Burlington and Ellensburg to ensure that mercury from the lights is properly recycled. For a list of disposal sites, visit PSE.com.



## Bringing biodiesel into the picture

Three years ago, PSE started using biodiesel fuel in 10 of our electric-service bucket trucks. In 2008, we will use the fuel in more than 250 of our vehicles and equipment. Over the next two years, we expect to reduce carbon emissions from our fleet by more than 5 percent. Making our fleet cleaner and greener will help achieve immediate gains in reduced greenhouse gas emissions.



## Going paperless with your PSE bill

More than 330,000 customers have chosen to skip the hassles of writing checks and buying postage for the convenience of viewing and paying their energy bill and reading EnergyWise online. Our online customers save approximately 1 million pages of paper every month. To sign up, go to PSE.com.

We're proud of what we've accomplished together. We're confident that with your help we can take these efforts to new levels.

## Arbor Day 2008

Each year PSE and our employees participate in Arbor Day events throughout the region, ranging from donating trees to the community, to sponsoring the state's Arbor Day Poster Contest for fifth grade students, to joining community volunteer activities. We'll be doing much the same for Earth Day.



## PSE programs can help pay the bills

Spring is in the air, but customers are just now receiving their energy bills for the previous cold months. If you need help with your bill, visit PSE.com or call us at 1-888-225-5773.

**There are a number of different options for customers seeking assistance with their energy bill:**

- ◆ PSE's \$7.9 million Home Energy Lifeline Program, or HELP, assists qualifying low-income customers with up to \$750 in utility bill credits. Nearly 18,000 families already have participated during this past heating season.



- ◆ PSE's Warm Home Fund extends short-term emergency bill assistance each year to more than 4,000 qualifying households through The Salvation Army. You may contribute to the Warm Home Fund when you pay your PSE bill.



- ◆ PSE's Budget Payment Plan, available to all residential customers, averages bill payments over a 12-month period.

For energy-saving tips or for more information about bill assistance, call us at 1-888-225-5773 or visit PSE.com.

## ENERGY TIP: Convert to natural gas water heating

**Heating water is second largest energy user in home**

If you already heat your home with a natural gas furnace, replacing your electric water heater with a natural gas model means lower energy bills, improved reliability and more hot water. Call a PSE Energy Advisor at 1-800-562-1482 or visit PSE.com.