

THE VOICE OF myPSE

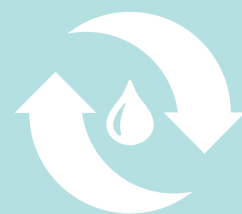


The latest news on what's powering our neighborhoods

A GRAND OPENING 115 YEARS IN THE MAKING.

SNOQUALMIE FALLS

In 1898, it was an engineering milestone: the world's first power plant built entirely underground. Actually, under 260 feet of volcanic rock at Snoqualmie Falls. This September, PSE celebrates the completion of three years renovating and improving this century-old source of clean energy. Come explore major upgrades to the public gardens and trails surrounding the Falls.



You're invited to join us during our Snoqualmie Saturday Celebrations:

September 14, 21, and 28 from 10am to 3pm.

For more information, please visit pse.com/snofalls.

EAGER TO SAVE ENERGY? WE'LL SHOW YOU HOW

If your electricity comes from Puget Sound Energy, we'll show you how to use less of it. Just ask for a free HomePrint™ Assessment. An energy expert will check your home's furnace, water heater, appliances, insulation, even the ducts. Then we'll give you a written report on how best to make your home energy efficient, plus install high-efficiency light bulbs. For your free assessment, call our **PSE Energy Advisor** hotline at **1-800-562-1482**.

GET HELP PAYING YOUR WINTER HEATING BILL

This winter, if you have trouble paying your heating bills, you could qualify for assistance from two programs. Depending on income and household size, you can receive up to \$1,000 from the federal **Low Income Home Energy Assistance Program** and up to another \$1,000 from PSE's **Home Energy Lifeline Program**.

Call toll-free **1-866-223-5425** for the nearest energy assistance center.

THREE REASONS TO RECYCLE YOUR OLD FRIDGE OR FREEZER BY SEPTEMBER 30

Here's a special offer just for PSE electric customers. Recycle your old fridge or freezer by September 30, and we will:



1. Pick up your old one for **FREE**.
2. Recycle your old one for **FREE**.
3. Give you a prepaid **\$50 PSE VISA® Card**.

Besides, getting rid of your old fridge or freezer will save you money every month on your electricity bill – up to \$200 a year. Schedule your free pickup by calling **1-877-577-0510** or visit pse.com/pickup.

YOU HAVE OUR GUARANTEE

We commit to keeping scheduled appointments and to restoring power outages as soon as we can. If we don't keep an appointment, or if electric service is out for 120 consecutive hours or longer, subject to certain conditions, we'll credit your account \$50. Details at pse.com/guarantees.



AN OUNCE OF PREVENTION

PSE is proud to be a founding partner of the American Red Cross' **Safe in the Sound** campaign because we know it's essential for individuals, families and communities to be prepared for emergencies. For the three easy steps you can take, visit safeinthesound.org today.