

The latest news on what's powering our neighborhoods



Beware of scams

Stay informed to protect yourself from fraud. Scammers can be threatening and clever in using new, deceptive tactics.

What to do and know about scams:

- We never ask or require customers who have delinquent accounts to purchase a prepaid debit card to avoid disconnection.
- Our customers receive several communications related to bill payment before any disruption in service.
- When it comes to bill payment calls, our vendors do not call after noon on Saturdays and do not make any calls on Sundays; any calls during those periods are red flags.

For more information on how you can protect yourself from a potential scam, visit pse.com/scamalert.

Wondering if there's help for high bills?

We have resources you can tap into any time of year, like our bill help and weatherization assistance programs.

You may be eligible for these funds or upgrades to weather-proof your home even when your account is in good standing and if you receive Federal LIHEAP.

It's easy to start your qualification online today at pse.com/help, or visit your local community agency to schedule your appointment.



Transforming our grid for a better energy future

Modernizing the grid using an advanced distribution management system is another way we're creating a better energy future. This cutting-edge technology means we'll be able to monitor and optimize control of our electric system in real time. This means faster outage restorations; a grid that's ready for batteries, electric vehicles and other new technology; and increased efficiency to support cleaner energy.

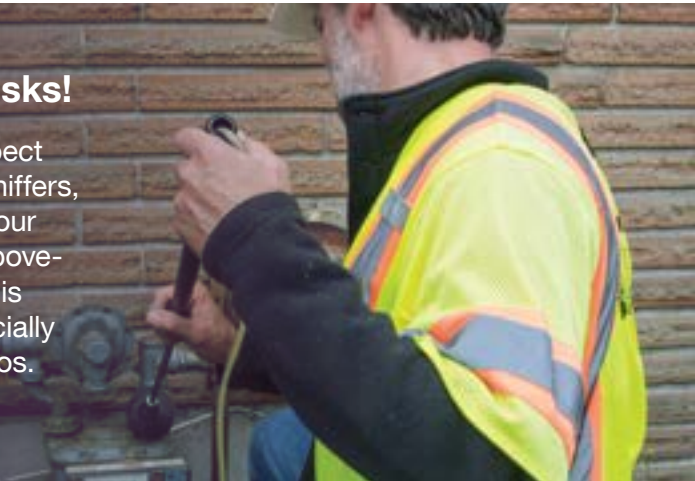
Learn more about how we're innovating and modernizing the grid at pse.com/TOGETHER.



How do you keep a gas system safe? "Sniff" for risks!

On a daily basis, technicians fan out across our service area to inspect our nearly 26,000 miles of natural gas pipeline. Carrying sensitive sniffers, they walk over mains in the street and service lines that extend to your house. They check for leaks and inspect the general condition of above-ground facilities, such as meters. Our service partner conducting this work is Hydromax USA. You may see Hydromax employees in specially equipped white vans bearing both the Hydromax USA and PSE logos.

pse.com/gasinspection



Difficulty paying your bill?

If you're having difficulty paying your bill, consider setting up payment arrangements to make multiple smaller payments over time. This can help you better manage your energy costs and keep your PSE account in good standing. Sign into your digital account or call us for more information.

