

Project start



Notification

Customers nearby a project site will be provided notice of the work via a letter, postcard or door-to-door outreach.



Survey

A contracted surveyor will inspect the project area mark underground utilities with brightly colored paint or flags.



Electrical work phase 1

Install protective casing to house the new underground electric cable. Work entails either digging a trench or using a boring machine to lay the protective casing under the surface of the roadway.



Temporary restoration

Roadway and/or sidewalk is temporarily restored using a patching technique. There is typically a gap of one to three weeks between the completion of phase 1 and the start of phase 2.



Electrical work phase 2

A contracted PSE service provider will install electrical wire in the protective casing, called "wire pulling." For safety reasons, this work typically requires crews to briefly turn off power to nearby homes and/or businesses. Customers receive advanced notice of construction and if an outage will impact their property.



Permanent restoration

Roadway and/or sidewalks are permanently restored. This work typically occurs in warm, dry weather, so is generally not done during the cold, wet fall and winter months.

Project complete