

Monthly promotions

November 2020 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



Prepare your home for longer nights and darker days by upgrading to energy efficient LED fixtures.

- Improve your home security with outdoor LED light fixtures.
- Brighten your home with indoor LED light fixtures.
- Enhance your garage and work bench with LED shop lights.

LED bulbs use at least 80 percent less energy than traditional incandescent bulbs and can last 13-25 years longer. PSE instant discounts save you up to \$5 off on select LED fixtures at participating retailers.

Check out pse.com/lighting to learn more.



Winter weather is right around the corner!

In order to keep our communities and employees safe and healthy, our crews follow proper COVID-19 public health guidelines to make sure we are there for you when the power is out. These additional safety precautions in the office and field could lead to longer restoration times, and we appreciate your understanding and support as we take these necessary steps. This includes requiring our employees to wear face coverings and maintain physical distancing while working in the field. Learn more about how we're preparing this storm season and steps you can take at pse.com/storm

Starting an energy-efficient home project soon?

Get a referral for a pre-screened independent Recommended Energy Professional (REP) for nearly any home energy-efficient upgrade. You can depend on REPs for seasonal offers on products and equipment, suggestions for energy-related improvements that save money and energy, as well as following best safety practices during COVID-19. All REPs are licensed, bonded, and insured and continuously trained on the latest home technologies. Have questions about home energy options before you get started? Feel free to email a PSE Energy Advisor at energyadvisor@pse.com or visit pse.com/rep

A line on the ground could be live—stay away!

Winds, rain and snow can cause a downed power line, which is a very dangerous situation. Telephone, cable and power lines look the same, so assume that any line on the ground is energized. Even approaching a fallen line can be fatal. Stay safe and keep a distance of at least 35 feet. Never drive over or under a downed power line. If you see a line on the ground, immediately call 911 or PSE to report it.

2020 Renewable Energy Report Card

From the renewable energy generated at Puget Sound Energy-owned wind and hydro power facilities as well as what is purchased from independent power producers, we are on track to meet and exceed the required 15 percent renewable energy target by year-end 2020. The target is based on the average amount of electricity PSE customers used the prior two years. The costs associated with the generated renewable energy and renewable energy credits are \$27.8 million per year.

Puget Sound Energy 2020 renewable energy target progress report card*

	2018	2019	2020
Target percentage	9%	9%	15%
Approved renewable energy target	1,879,417 MWh	1,890,417 MWh	3,114,782 MWh
Available renewable energy resources	2,343,413 MWh	2,343,742 MWh	4,012,524 MWh

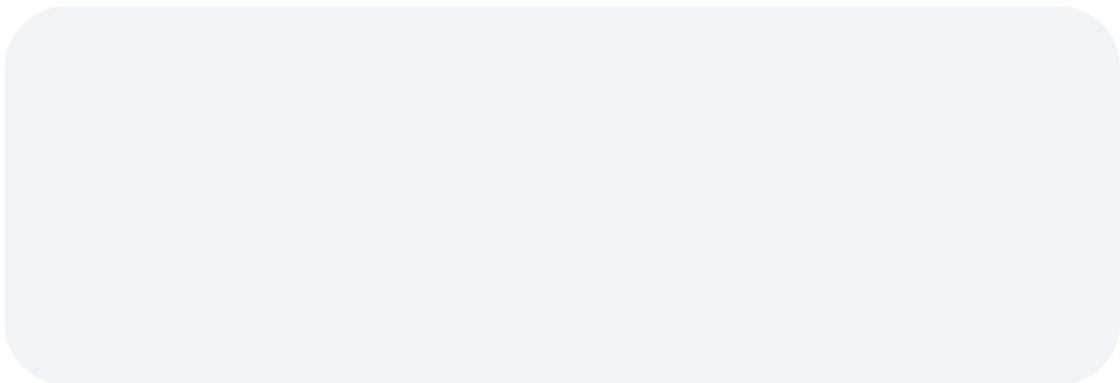
* As required by the Energy Independence Act of Washington state



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This envelope is recyclable.

We're here to help

If you're having difficulty paying your PSE bill, consider setting up payment arrangements for smaller, multiple payments over time. Sign in to your account or contact us.

pse.com/paymentarrangement

Transmission peak message – October 2020

This past month's transmission system peak occurred on October 26 at hour ending 0900.

November 1st price change – Gas customers only – PGA and CRM

Your gas bill reflects changes in rates that went into effect on November 1, 2020

November 15th price change – Electric customers only – Electric GRC

Your electric bill reflects changes in rates that went into effect on November 15, 2020

Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2020

Amount due: \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

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